

## AYKUT AKKAYA

Senior Business Analyst | Payments · Integrations · Digital Transformation

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### PROFILE

Senior Business Analyst with 7+ years of experience in **fintech**, **ERP**, and **e-commerce** ecosystems. Specialized in **payment systems**, **integrations**, **regulatory compliance**, and **digital transformation**. Strong ability to **align business, technical, and vendor teams** while delivering scalable workflows.

#### SKILLS

- Payment Gateways, POS, 3D Secure
- Fraud Notification (GIB), TÖDEB
- API Analysis, JSON/XML Mapping
- SAP/ERP Integrations
- SQL, Data Validation
- Jira, Confluence, WinSCP

#### CERTIFICATIONS

- IIBA Analysis Methods
- PL/SQL Training
- ISO 9001 / 14001 / OHSAS 18001
- ITU Quality Management

#### ACHIEVEMENTS

- 3rd Place — Asseco SEE Hackathon

#### LANGUAGES

- Turkish – Native
- English – C1

#### INTERESTS

- Music, Performing Arts
- Sports
- AI & Machine Learning

#### EDUCATION

Istanbul Technical University  
B.Sc. Environmental Engineering  
(2011–2018)

#### EXPERIENCE

##### Senior Business Analyst – Monster Notebook (2024-Present)

- E-commerce platform upgrade with zero downtime
- SAP financial & product workflows integration
- Designed requirements for payment, middleware and logistics flows
- Created API mappings & acceptance criteria
- Aligned E-Com → Order Management → ERP flows

##### Business Analyst – Payten / Asseco (2022–2024)

- GIB Fraud Notification & TÖDEB Merchant Registration delivery
- Designed microservices/APIs with validation rules
- Agile Scrum collaboration with Kosovo teams
- Improved merchant onboarding processes

##### Business Analyst / Product Owner – BilgeAdam (2021–2022)

- BAYKUS MMS analysis & documentation
- Managed parallel analysis-development workflows
- Supported BPM projects (Ultia-BPM, KCS, ACT)

##### Business Analyst – CK Energy (2018–2021)

- VSS Workforce Mgmt ownership
- Preventive/corrective maintenance workflows
- OMS/ERP/Call Center integrations
- Liaison with subsidiaries (BEDAŞ, AYEDAŞ, ÇEDAŞ)

#### SELECTED PROJECTS

- SAP Integration (Monster)
- GIB Fraud Notification, Merchant Registration (Payten)
- BAYKUS MMS (BilgeAdam/Turkcell)
- VSS Expansion & Automation (CK Energy)